COMMON SERVICE CENTRES
Initiative to Deliver Services to Citizens
Common Service Centre Scheme

✓ Government of India under NeGP (National eGovernance Plan program proposed to setup 1 lakhs Common Services Centers (CSC) in rural parts across the country in PPP mode

✓ NeGP envisions “web-enabled Anytime, Anywhere access” to information and services in rural India, through three infrastructure pillars

CSC is the front-end delivery points for Government, private and social sector services to rural citizens of India

Expansion of CSC service area to urban regions on a pan-India basis.

CSC scheme to provide front-end delivery points for Government, private and social sector services
CSC Special Purpose Vehicle (CSC-SPV)...

To facilitate successful implementation of the CSC Scheme, a Special Purpose Vehicle (SPV) named “CSC e-Governance Services India Ltd” has been incorporated under the Companies Act 1956. The SPV is conceptualized to:

- Ensure systemic viability & sustainability of the CSC Scheme
- Monitor achievements of the outcomes by the CSCs
- Enable delivery of G2C and B2C services through CSCs
- Provide a standardized framework for collaborative decision making
- Catalyze and maintain content aggregation on an on-going basis
- Build stakeholder capacity
- Share and replicate best practices
CSC National Portal for Services

A National Portal for CSC Scheme www.apna.csc.gov.in has been developed to streamline and standardize service delivery through CSC network.

- E-Services platform for seamless delivery of G2C, Financial, Educational and B2C services through the national CSC network
- Online pre-paid wallet solution for cash management with payment gateway integration and MIS reporting
- Integration with existing OMT tools
- Integration with various G2C Service Portals, MMP Portals, State Portals & other departmental portals
Total Number of 114 Services are offered by CSC

- **G2C Services**
  - Telemedicine Service
  - Data Card Recharge
  - DTH Recharge
  - CSC Bazaar
  - Mobile Bill
  - IRCTC
  - CSC Travel Service
  - CSC Rozgar Duniya
  - Skill Development
  - Agricultural Service
  - Bus Ticket Booking

- **B2C Services**
  - Insurance Services
  - Cash @POS
  - Account opening
  - Deposits
  - Withdrawals
  - Money Transfer
  - Pension Services
  - Financial Literacy - NABARD
  - Investor Education - MCA

- **Financial Inclusion**
  - NDLM
  - NIOS
  - NIELIT
  - CV Raman
  - Brilliant Tutorials
  - Animation Courses
  - Gurukul Online
  - Cricket Strokes

- **Education**
  - UIDAI Services
  - Election Services
  - Public Grievances
  - Passport Service
  - PAN Card Service
  - State G2C service
  - Electricity Bill collection
  - Utility Bill Collection

Total Number of e transactions till April 2015 are 8,03,34,70,969
Other Services

- PAN card related services of revenue department
- Railway ticket issuance service
- Mobile Recharge/Bill Payment
- DTH Recharge
- Bill Payments - electricity, water
- Telemedicine Service
- State G2C services
- Passport Service
- Agricultural Service
- CSC Rozgaar Duniya
- Public Grievances
- CSC Travel
- Income Tax return filing
- Premium collection
- Agri Bazaar
- CSC e commerce
Common Services Center & FSSAI
FLRS Process Integration
CSC VLE will enter into FSSAI website and start applying for registration
Form Filling By VLE
Payment through CSC wallet and receipt
Final registration certificate provided by CSCs
Guidelines for FBO being printed along with certificate
Requirements from State FSSAI offices

- Assigning a SPOC for Accounts/Operational functions
- Providing a bank account number for transfer of fee collected through CSCs.
- Participation in state workshops for FSSAI related campaigns
- Coordination with CSC state teams for any further updates
Thanks

Q&A