Limited Tender Document

For

Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems

Director (GA),
Food Safety and Standards Authority of India,
3rd Floor, FDA Bhawan, Kotla Road,
New Delhi-110002
www.fssai.gov.in
# LIMITED TENDER DOCUMENT FOR

**Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems**

## CONTENTS OF TENDER DOCUMENT

<table>
<thead>
<tr>
<th>SR. No.</th>
<th>Description of contents</th>
<th>Page No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Notice Inviting Tender</td>
<td>3 - 6</td>
</tr>
<tr>
<td>2.</td>
<td>Instructions to Bidders</td>
<td>7 – 14</td>
</tr>
<tr>
<td>3.</td>
<td>Technical Bid(Annexure - I to IV )</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annexure – I – Bid Form (General Details)</td>
<td>15 – 16</td>
</tr>
<tr>
<td></td>
<td>Annexure – II – Financial Capacity</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>Annexure – III – Performance Statement</td>
<td>18</td>
</tr>
<tr>
<td></td>
<td>Annexure – IV – Declaration (Blacklisting)</td>
<td>19</td>
</tr>
<tr>
<td>6.</td>
<td>Financial Bid (Annexure- V)</td>
<td>20 - 22</td>
</tr>
<tr>
<td>7.</td>
<td>Format of Service Level Agreement (Annexure- VI)</td>
<td>23 - 26</td>
</tr>
<tr>
<td>10.</td>
<td>Check - List (Annexure- IX )</td>
<td>32 - 33</td>
</tr>
</tbody>
</table>
Limited Tender Notice

Subject: Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems at Halls, Lift Lobbies, Lobby and Stair Cases located at 3rd and 4th Floors of FSSAI, FDA Bhawan.

Sealed Tenders are invited for Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems in Food Safety and Standards Authority of India (FSSAI), 3rd and 4th Floor, FDA Bhawan, Kotla Road, New Delhi - 110002 from OEMs/authorized dealers/contractors engaged in installation of security and surveillance systems. The specifications of the goods are as under:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description of the items</th>
<th>Qty. reqd.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2 Megapixel HD Analog IR Bullet/Dome Camera (Type-1) with below specification:</td>
<td>06 nos.</td>
</tr>
<tr>
<td></td>
<td>- 1/3 High Quality Image Sensor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- 650 TVL High Resolution Camera</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- 0.1 lux @ F1.2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- 2.8-12mm Varifocal Lens</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Hallway view (Rotate 90°/270°)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- IR Range of 40M</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- AGC, AWB and BLC</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- CE, FCC and RoHS Certified</td>
<td></td>
</tr>
<tr>
<td></td>
<td>These cameras are proposed to be installed staircases at 3rd floor and 4th floor.</td>
<td></td>
</tr>
</tbody>
</table>

|         | 2 Megapixel HD Analog IR Bullet/Dome Camera (Type-2) with below specification: | 10 nos. |
|         | - 1/3” High Quality Image Sensor | |
|         | - 650 TVL High Resolution Camera | |
|         | - 0.1 lux @ F1.2 | |
|         | - 3.6 mm Fixed Lens | |
|         | - IR Range of 30M with 30 pcs IR LEDs | |
|         | - AGC, AWB and BLC | |
|         | - CE, FCC and RoHS Certified | |

| 2       | 24 Channel Full Channel D1 Standalone DVR having below specification: | 1 no. |
|         | - H.264 Compression dual stream | |
|         | - Minimum 24 cameras with 1080p real-time preview | |
|         | - All channel synchronous real time playback, GRID interface & smart search | |
|         | - Full channel@D1(4CIF) real time recording | |
|         | - 4CH or more Audio input | |
### Sr. No. Description of the items Qty. reqd.

1. Support 8 SATA HDDs up to 32TB, 1 eSATA up to 16TB, 4USB2.0 or higher, 1 slot preloaded
2. Full channel@D1(4CIF) real-time recording
3. 1.5U or more smart case
4. phone monitoring
5. Iphone/blackberry/android/windows mobile/symbian, multiple OS support-windows/MAC OS x, multi browser support- internet explorer, Firefox, google chrome, CMS monitoring support included, 24 channel playback, TV, VGA, HDMI output,

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description of the items</th>
<th>Qty. reqd.</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Power MIC</td>
<td>2 nos.</td>
</tr>
<tr>
<td>4</td>
<td>4 TB western digital/Seagate surveillance HDD</td>
<td>1 no.</td>
</tr>
<tr>
<td>5</td>
<td>Power supply ISI mark</td>
<td>4 nos.</td>
</tr>
<tr>
<td>6</td>
<td>RG-6 video cable ISI mark</td>
<td>As Per Actual</td>
</tr>
<tr>
<td>7</td>
<td>FR power cable ISI mark</td>
<td>As Per Actual</td>
</tr>
<tr>
<td>8</td>
<td>Surface mount PVC conduit ISI mark</td>
<td>As Per Actual</td>
</tr>
<tr>
<td>9</td>
<td>Connectors-RJ45 and DC pin</td>
<td>As Per Actual</td>
</tr>
<tr>
<td>10</td>
<td><strong>Display Unit as below specification</strong></td>
<td>1 no.</td>
</tr>
<tr>
<td></td>
<td>Size : 42”</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Resolution : 1920x1080 or above</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brightness : 300 nit</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Native Contrast Ratio : 1000:1 or better</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Viewing Angle : 178 x 178</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Input port : RGB/HDMI,USB,RS232,RJ-45</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mode support : Portrait &amp; Landscape</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Certifications : BIS,UL,CB, Energy Star(6)</td>
<td></td>
</tr>
</tbody>
</table>

2. The Limited Tender Enquiry can be obtained from the office of Director (GA), Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road, New Delhi – 110002 on payment of ₹ 200/- (Rupees Two Hundred Only) (Non-refundable) or in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Banker’s Cheque from any of the Commercial Banks in an acceptable form in favour of Senior Accounts Officer, FSSAI payable at New Delhi.
3. The Tender document can also be downloaded from FSSAI’s website at [www.fssai.gov.in](http://www.fssai.gov.in). They must ensure that requisite tender fee/cost is enclosed separately in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Banker's Cheque from any of the Commercial Banks in an acceptable form in favour of Sr. Accounts Officer, FSSAI payable at New Delhi with their tender, failing which the tender will be treated as incomplete and will not be considered.

4. The tender is under a two bid system i.e. Technical Bid and Financial Bid. First part i.e. Technical Bid containing specifications and allied technical details and the other part is Financial Bid (Price Schedule).

5. The Technical Bids shall be opened in the Committee Room, FSSAI, FDA Bhawan, New Delhi – 110002 on **21st July, 2015 at 1500 hours** by the Committee authorized by the competent authority in the presence of such bidders who may wish to be present. Tenderers may note that if the date of tender opening given in this Tender Document is declared to be a gazetted holiday, the tender shall be opened on the next working day at the same time. There will not be any change in the date and timing of the submission of the bid.

6. The Financial Bids of only those bidders whose Technical Bids are qualified/accepted, shall be opened by the Committee authorized for the purpose. The date, time and venue of opening of the financial bids shall be intimated separately to the technically qualified bidders.

7. The tender completed in all respect must be received in this office well before the date and time indicated in the time schedule given below. The tenders received after the scheduled date and time will be rejected out rightly.

8. The Tenders can be submitted by post/courier or hand delivered to Director (GA), Food Safety and Standards Authority of India, 3rd Floor, FDA Bhawan, Kotla Road, New Delhi-110002 on all working days (excluding on holidays, if any) till the specified date and time of submission.

9. Schedule of Tender:

<table>
<thead>
<tr>
<th>Tender No</th>
<th>03-08/GA/2014-15-FSSAI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last date and time of submission</td>
<td>21/07/2015 by 1200 Noon</td>
</tr>
<tr>
<td>Date of Opening of Technical Bid</td>
<td>21/07/2015 at 1600 Hours</td>
</tr>
<tr>
<td>Date of Opening of Financial Bid</td>
<td>To be notified later.</td>
</tr>
<tr>
<td>Cost of Tender Document</td>
<td>₹ 200/- (Rupees Two Hundred only) in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Banker’s Cheque from any of the Commercial Banks in an acceptable form separately in favour of Senior Accounts Officer, FSSAI payable at New Delhi.</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Earnest Money Deposit</td>
<td>₹ 14,000/- (Rupees Fourteen Thousand only) in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Banker’s Cheque or Bank Guarantee from any of the Commercial Banks in an acceptable form separately in favour of Senior Accounts Officer, FSSAI payable at New Delhi.</td>
</tr>
<tr>
<td>Validity of Bid</td>
<td>90 days</td>
</tr>
<tr>
<td>Total No. of pages of Tender document</td>
<td>35</td>
</tr>
<tr>
<td>Address and venue of submission of bids</td>
<td>Director (GA), Food Safety And Standards Authority of India, 3rd Floor, FDA Bhawan, Kotla Road, New Delhi - 110002</td>
</tr>
</tbody>
</table>

10. FSSAI reserves the right to accept or reject any or all the offers at any stage of the process without assigning any reason thereof and any claim/ dispute on this shall not be entertained.

11. If the bidder is not the manufacturer, shall be required to furnish letter of authority from the company.

**Director (GA)**
Food Safety and Standards Authority of India
Instruction to Bidders

[I] Minimum Eligibility criteria

1. Bidders should

   (i) **Legal Valid Entity**: The Bidder shall necessarily be a legally valid entity. A proof for supporting the legal validity of the Bidder shall be submitted.

   (ii) **Financial Capacity**: The bidders should have the minimum total turnover of ₹ 8.00 Lakhs Per Annum in the last 3 financial years in the similar business (2011-12, 2012-13 and 2013-14). Relevant proof in support shall be submitted.

   (iii) **Registration**: The Bidder should be registered with the Tax Authorities i.e. Service Tax / Income Tax / VAT. Supporting proof should be submitted along with the bid.

   (iv) **Experience**: The Bidder should have minimum three years of experience in Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems. Further, the bidder should also have the following experience:

      - The bidder must have installed CCTV cameras, security and surveillance system for at least one project of 25,000 Sq.ft during last 3 years from the date of issue of this tender. Copy in support of the said experience must be enclosed.

      - The vendor must have installed more than 50 CCTV cameras at various locations.

      - The vendor must have knowledge and experience of implementation of electronic security systems including access control, surveillance and required software for monitoring.

   (v) **Not been blacklisted** by the Departments/Ministries of the Govt. of India/State Government/PSUs (declaration has to be submitted in the specified format).

1.1. However, it is informed that mere fulfilment of minimum eligibility criteria does not entitle the firm to demand that their financial bid will be evaluated.

2 Preparation of Bids

2.1. Sealing and Marking of Bids

   The bidder shall seal the Technical and Financial Bids in two separate envelopes and keep them in a bigger sealed envelope. The Technical Bid shall
bear the name “Technical Bid” along with Tender Number and subject of Tender. The Technical bid envelope should contain the Tender Fee, EMD and the Annexure I to IV, while the Financial Bid shall contain the Price Schedule (Annexure-V) and bear the name “Financial Bid” and Tender Number on the envelope to avoid duplicity, which should be addressed to Director (GA), Food Safety and Standards Authority of India, FDA Bhawan, Kotla Road, New Delhi-110002.

2.2. Documents comprising the Bid

2.2.1. Technical Bid: The Technical Bid should contain the following documents:

(a) Registration Certificate as per existing norms (indicating the legal status - company/partnership firm/proprietorship concern etc.)

(b) Copy of Service Tax/CST/VAT/TIN Registration Certificates.

(c) Copy of PAN Card.

(d) Copies of Income Tax return filed for last three Assessment Years.

(e) Attested copy of the audited balance sheets (audited by Chartered Accountant) for the completed three financial years i.e. for 2011-12, 2012-13 and 2013-14.

(f) In proof of having fully adhered to minimum eligibility criteria, attested copy of Work order and completion certificate issued by the Government Departments / PSUs in support of having experience shall be acceptable (copy of at least one Work Order received from the Govt. Departments / PSUs during each of the last three years).

(g) Declaration regarding blacklisting or otherwise (Annexure-IV).

(h) Clause by Clause compliance shall be done by signing and stamping on all the pages of the bid document by authorized persons.

(i) Tender Fee.

(j) EMD.

(k) Check list (Annexure-IX).

2.2.2. Financial Bid: It should be submitted in form given in Annexure-V. The prices in the Financial Bid shall be inclusive of Excise Duty, Freight, Transportation, Packing, Forwarding, handling etc. but exclusive of any VAT or
any other applicable taxes as may be levied by the Government from time-to-time and the same shall be charged in addition to the applicable rate. No delivery charges shall be paid and the delivery/installation is at FSSAI, FDA Bhawan, New Delhi. Bidder will be responsible for delivery of goods in good condition at their own risk and cost.

2.2.3. The tenderers should sign at each page of the tender document and all its Annexure. NO PAGE SHOULD BE REMOVED / DETACHED FROM THE TENDER DOCUMENT.

3. **Bid Prices:**

3.1. The bidder shall give the price exclusive of all levies and taxes. The proposed cost by the vendor shall include procurement, installation and commissioning.

4. **Bid Security:**

4.1. The bidder shall furnish, as part of his/its bid, a bid security for an amount of ₹ 14,000/- (Rupees Fourteen Thousand only) in the form of Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee from any of the Commercial Banks in an acceptable form in favour of Senior Accounts Officer, FSSAI payable at New Delhi, having validity during the period of the bid.

4.2. The Earnest Money Deposit of the unsuccessful bidders in the technical Bid evaluation stage shall be returned along with their unopened financial bids within ten (10) days after opening of the eligible financial Bids. No interest shall be paid.

4.3. The Earnest Money Deposit of the unsuccessful bidders in the financial bid evaluation stage shall be returned within thirty (30) days on award of contract to the successful bidder. No interest shall be paid.

4.4. The Earnest Money Deposit of all the bidders shall be returned along with their unopened financial bids, in case of cancellation of Tender after the opening of Bids and prior to opening of financial bids. No interest shall be paid.

4.5. The bid security shall be forfeited:

(i) If the bidder withdraws his bid during the period of bid validity specified by the bidder in the bid form; or

(ii) In case of successful bidder, if the bidder
(a) Fails to sign the contract in accordance with the terms of the tender document;

(b) Fails to furnish required performance security in accordance with the terms of tender document within the time frame specified by FSSAI.

(c) Fails or refuses to honour his/its own quoted prices for the services or part thereof.

5. **Formats and signing of bid:**

5.1. The bids shall be duly typed or printed on company’s/firm’s letterhead, filled, signed and stamped on each page. It should be signed by the bidder or a person or persons duly authorized to bind the bidder to the contract. The bids submitted shall be sealed properly.

5.2. The bid shall contain no interlineations, erasure or overwriting except as necessary to correct errors made by the bidder in which case such corrections shall be signed by the person or persons signing the bid.

6. **Evaluation and Comparison of Bids:**

6.1. The eligible and substantially technical responsive bids shall be shortlisted for financial evaluation. The evaluation and comparison of responsive bids shall be done on the price of the goods offered exclusive of levies & taxes.

6.2. The determination of bid’s responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.

6.3. The items in the Price Schedule, which contains arithmetical errors, would be rejected, the said errors will not be rectified.

7. **Validity of the bids:** The bids shall be valid for a period of 90 days from the date of opening of the tender.

8. **Award of Work:**

Subject to Clause 6, the work shall be awarded with the approval of the competent authority to the bidder/s whose bid has been determined to be eligible and to be substantially responsive to the bid document and who has offered the lowest evaluated bid. Provided further the bidders have the capability and resources effectively to carry out the contract work.
9. **Signing of Agreement**

9.1 The successful Bidder shall enter into Service Level Agreement before commencement of the work. A copy of the same is annexed as Annexure –VI to this tender.

9.2 The successful Bidder shall return the duly concurred copies of the draft Service Level Agreement within Two (02) days of receipt, duly printed on the correct amount of stamp paper, duly adjudicated by the registrar of stamps where the Agreement is proposed to be executed.

9.4. The competent authority of the FSSAI shall sign the Service Level Agreement and return a copy of the same to the successful bidder.

10. **Right to Accept/reject any or all Bids:** FSSAI reserves the right to reject any or all the bids without assigning any reason and the decision of the Competent Authority of the FSSAI shall be final and binding without thereby incurring any liability to the affected bidders or bidders or any obligation to inform the affected bidder or bidders of the grounds for the said action.

11. **Annulment of Award:** Failure of the successful bidder to comply with the requirement shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security in which event the Purchaser may make the award to any other bidder at the discretion of Purchaser or call for new bids. Purchaser reserves the right to disqualify the bidder for a suitable period who failed to complete in time.

12. **Canvassing:** Any failure on part of the bidder to observe the prescribed procedure and any attempt to canvass for the work will prejudice the bidder's quotation.

[II] **General Terms of Contract**

13. **Performance Security Deposit (PSD):** The successful tenderer will be required to furnish 10% of the Work Order as Security Deposit in the form of an Account Payee Demand Draft or Fixed Deposit Receipt from a Commercial Bank or Bank Guarantee from a Commercial Bank. The Performance security deposit can be forfeited by order of FSSAI in the event of any breach or negligence or non-observance of any condition of contract or for unsatisfactory performance. On expiry of the contract, such portion of the said security deposit as may be considered by FSSAI sufficient to cover any incorrect or excess payment made on the bill to the firm shall be retained.

13.1 Performance Security Deposit can be withheld or forfeited in full or in part, in case the work is not executed satisfactorily within the stipulated period.
13.2. Performance Security Deposit shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including warranty obligations.

13.3. PSD shall be returned to the Supplier/Bidder without interest after completion of the work including the warranty period.

14. Termination for Default:

14.1. FSSAI may, without prejudice to any other remedy for breach of Agreement, by written notice of default, sent to the bidder, terminate this contract in whole or in part, if

i) The bidder fails to complete the work within the time period specified in the Work Order or any extension thereof granted by the FSSAI;

ii) The supplier fails to perform any other obligations under the Agreement and;

iii) The bidder, in either of the above circumstances, does not remedy his failure within a period of 7 days (or such period as the FSSAI may authorize in writing) after receipt of the default notice from the FSSAI.

15. Termination for insolvency: FSSAI may at any time terminate the Agreement by giving written notice to the bidder, without compensation to the supplier, if the supplier becomes bankrupt or otherwise insolvent as declared by the competent court provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the FSSAI.

16. FSSAI’s Rights: If a firm after award of the work violates any of the terms and conditions or fails to honour the terms and conditions of the bid without sufficient grounds and within reasonable time does not rectify the said breach, it shall be liable for blacklisting for a suitable period. Security Deposit in the form of Performance Security Deposit shall be forfeited and encashed.

17. Mode of Payment: Payment shall be made only through NEFT/RTGS. The bill in duplicate with proof of completion of work may be sent to this office for settlement. The payment will be made within 15 days from the date of receipt of the bill(s). For claiming the payment the following documents are to be submitted along with the bill:

(i) Work Order;
(ii) Completion certificate; and
(iii) Bills in duplicate duly pre-receipted
No payment shall be made in advance or loan from any bank or financial institution shall be recommended on the basis of the award of work. No payment will be made for goods rejected. In case of delay in payment, the supplier/bidder shall not be liable to claim any interest from FSSAI.

18. **Supply in original packing:** The items (wherever applicable) shall be supplied in original packing from the manufacturer clearly indicating quantity no. name of company, manufacturing date and Price. The supply shall be completed as prescribed in Work Order.

19. The vendor also must have an established service base in Delhi / NCR and capable to complete this task in 2 (two) weeks.

20. **Validity of rates:** Rates quoted should be valid during the validity of the bid period. No price escalation shall be entertained by the Client during the period.

21. **Sub-Contract of work:** The firm shall not assign or sub-contract the work or any part of it to any other person or party without having first obtained in writing from the Director (GA) FSSAI, New Delhi, which FSSAI will be at liberty to refuse.

22. **Guarantee / Warranty:** The Vendor shall provide warranty / guarantee for the entire system for a period of 36 months from the date of commissioning. The vendor shall be responsible for routine and breakdown maintenance of the equipment / system during the warranty period free of cost.

23. **FORCE MAJEURE - OBLIGATIONS OF THE PARTIES**

23.1. "Force Majeure" shall mean any event beyond the control of FSSAI or of the Bidder, as the case may be, and which is unavoidable notwithstanding the reasonable care of the party affected, and which could not have been prevented by exercise of reasonable skill and care and good industry practices and shall include, without limitation, the following:

(i) War, hostilities, invasion, act of foreign enemy and civil war;
(ii) Rebellion, revolution, insurrection, mutiny, conspiracy, riot, civil commotion and terrorist acts;
(iii) Strike, sabotage, unlawful lockout, epidemics, quarantine and plague; and
(iv) Earthquake, fire, flood or cyclone, or other natural disaster.

As soon as reasonably practicable but not more than 48 (forty-eight) hours following the date of commencement of any event of Force Majeure, an Affected Party shall notify the other Party of the event of Force Majeure setting out, inter alia, the following in reasonable detail:
23.2. the date of commencement of the event of Force Majeure;

23.3. the nature and extent of the event of Force Majeure;

23.4. the estimated Force Majeure Period,

23.5. reasonable proof of the nature of such delay or failure and its anticipated effect upon the time for performance and the nature of and the extent to which, performance of any of its obligations under the Contract is affected by the Force Majeure.

23.6. the measures which the Affected Party has taken or proposes to take to alleviate/mitigate the impact of the Force Majeure and to resume performance of such of its obligations affected thereby.

23.7. any other relevant information concerning the Force Majeure and/or the rights and obligations of the Parties under the Contract.

24. GOVERNING LAWS AND SETTLEMENT OF DISPUTE

24.1. Any claims, disputes and or differences (including a dispute regarding the existence, validity or termination of this Contract) arising out of, or relating to this contract including interpretation of its terms shall be resolved through joint discussion of the Authorised Representatives of the concerned parties. However, if the disputes are not resolved by the discussions as aforesaid within a period 30 days, then the matter will be referred for adjudication to the arbitration of a sole arbitrator to be appointed by the FSSAI in accordance with the provisions of the Arbitration and Conciliation Act 1996 and rules made thereunder including any modifications, amendments and future enactments thereto. The venue for the Arbitration will be New Delhi and the decision of the arbitrator shall be final and binding on the parties.

24.2. Jurisdiction of Court: This Contract is governed by the laws of Republic of India and shall be subject to the exclusive jurisdiction of the courts in Delhi.
ANNEXURE-I

Technical Bid

[For the tender for Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems]

General:

1. Name of the Bidder/ firm ............................................................................................................

2. Name of the person submitting the Bid “Shri/Smt. ..............................................................

3. Address of the firm

.....................................................................................................................................................
....................................................................................................................................................

4. Tel No. with STD code

(O) ........................................ (Fax) ....................................... (R) ........................................

5. Mobile No. ................................................................................................................................

6. E-mail ...........................................................................................................................................

7. Registration & incorporation particulars of the firm:

   i) Proprietorship
   ii) Partnership
   iii) Private Limited
   iv) Public Limited

(Please attach attested copies of documents of registration/ incorporation of your firm with the competent authority as required by business law. In case of Proprietary/Partnership firms, the Bid has to be signed by Proprietor/ Partner only, as the case may be)

8. Name of Proprietor/Partners/Directors ......................................................................................

9. Bidder’s bank, its address and Account Number

........................................................................................................................................
........................................................................................................................................

10. Permanent Income Tax number, Income Tax Circle ..............................................................

(Please attach copies of income tax return for last three years Assessment Years i.e. 2012-13, 2013-14 and 2014-15)
11. Service Tax / TIN / VAT Number .........................................................
    (Please attach copies of Service Tax / TIN / VAT Registration Number)

12. Particulars of EMD

    i) Demand Draft / Bank Guarantee No. .......... for ₹ .....................
    ii) Date................................................................................................
    iii) Name of Bank............................................................................
    iv) Address of Bank.........................................................................
    v) Validity of BG/DD......................................................................

13. Particulars of Tender Fee

    i) Demand Draft No. ......................... for ₹ .................................
    ii) Date. ..........................................................................................
    iii) Name of Bank............................................................................
    iv) Address of Bank.........................................................................
    v) Validity of DD............................................................................

    UNDERTAKING

    1. I/We, the undersigned certify that I have gone through the terms and
       conditions mentioned in the bidding document and undertake to comply with
       them.

    2. The rates quoted by me/us are valid and binding upon me and it is
       certified that the rates quoted are the lowest rates as quoted in any other
       institution in India.

    3. I/We give the rights to the competent authority of the FSSAI to forfeit the
       Earnest Money/Security money deposit by me/us in case of breach of conditions
       of Contract.

    4. I/We hereby undertake to provide the services as per the directions given
       in the tender document/Service Level Agreement.

    5. I/We hereby certify that none of my relative(s) is/are employed in FSSAI.
       In case at any stage, it is found that the information given by me is
       false/incorrect, FSSAI office shall have the absolute right to take any action as
       deemed fit, without any prior intimation to me.

    Place:
    Date:

    Signature of Bidder/Authorized signatory..............................................
    Name of the Bidder.............................................................................
    Seal of the Bidder
# ANNEXURE -II

FORM FOR FINANCIAL CAPACITY  
(in the similar business)

<table>
<thead>
<tr>
<th>Description</th>
<th>Financial years</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2011-12</td>
</tr>
<tr>
<td>Annual Turnover</td>
<td></td>
</tr>
<tr>
<td>Net Worth</td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td></td>
</tr>
<tr>
<td>Current Liabilities</td>
<td></td>
</tr>
<tr>
<td>Total Revenues</td>
<td></td>
</tr>
<tr>
<td>Profit Before Taxes</td>
<td></td>
</tr>
<tr>
<td>Profit After Taxes</td>
<td></td>
</tr>
</tbody>
</table>

Place: 
Date: 
Signature of Bidder/Authorized signatory.................................
Name of the Bidder.........................................................................
Seal of the Bidder
Annexure : III

PERFORMANCE STATEMENT FOR THE PAST THREE YEARS
2012-13, 2013-14 and 2014-15

<table>
<thead>
<tr>
<th>Work Order No.</th>
<th>Description / Particulars of the work order</th>
<th>Value</th>
<th>Original completion Period</th>
<th>Completion Date</th>
<th>Reason for delay, if any</th>
</tr>
</thead>
</table>

Place:
Date:

Signature of Bidder/Authorized signatory..............................................................
Name of the Bidder......................................................................................................

Seal of the Bidder
ANNEXURE-IV

DECLARATION

From:

M/s…………………………………..
……………………………………..
……………………………………..

To

The Director (GA),
Food Safety and Standards Authority of India,
3rd Floor, FDA Bhawan, Kotla Road
New Delhi-110002

Dear Sir,

I,___________________
________________________
Son/Daughter/Wife of Shri______________________________
Proprietor / Director/ Authorized Signatory of the agency / Firm, mentioned above, is competent to sign this declaration and execute this tender document.

2. I/We further undertake that none of the Proprietor/Partners/Directors of the firm was or is Proprietor or Partner or Director of any firm which the Government has banned / suspended business dealings. I/We further undertake to report to the Director (GA), FSSAI immediately after we are informed but in any case not later 15 days in which Proprietor / Partners / Directors are Proprietor or Partner or Director of such a firm which is banned/suspended in future during the currency of the Contract with you.

3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

Place:

Date:

Signature of Bidder/Authorized signatory........................................................
Name of the Bidder..............................................................................

Seal of the Bidder
<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Procurement, installation and commissioning work of</th>
<th>Quantity</th>
<th>Rate (exclusive of tax)</th>
</tr>
</thead>
</table>
| 1     | 2 Megapixel HD Analog IR Bullet/Dome Camera (Type-1) with below specification:  
- 1/3 High Quality Image Sensor  
- 650 TVL High Resolution Camera  
- 0.1 lux @ F1.2  
- 2.8-12mm Varifocal Lens  
- Hallway view (Rotate 90°/270°)  
- IR Range of 40M  
- AGC, AWB and BLC  
- CE, FCC and RoHS Certified  
These cameras are proposed to be installed staircases at 3rd floor and 4th floor. | 06 nos. |                      |
| 2     | 2 Megapixel HD Analog IR Bullet/Dome Camera (Type-2) with below specification:  
- 1/3" High Quality Image Sensor  
- 650 TVL High Resolution Camera  
- 0.1 lux @ F1.2  
- 3.6 mm Fixed Lens  
- IR Range of 30M with 30 pcs IR LEDs  
- AGC, AWB and BLC  
- CE, FCC and RoHS Certified | 10 nos. |                      |
| 2     | 24 Channel Full Channel D1 Standalone DVR having below specification:  
- H.264 Compression dual stream  
- Minimum 24cameras with 1080p real-time preview  
- All channel synchronous real time playback, GRID interface & smart search  
- Full channel@D1(4CIF) real time recording  
- 4CH or more Audio input  
- Support 8 SATA HDDs up to 32TB, 1 eSATA up to 16TB, 4USB2.0 or higher,1 slot preloaded  
- Full channel@D1(4CIF) real-time recording  
- 1.5U or more smart case  
- Smart phone monitoring  
- Iphone/blackberry/android/windows mobile/symbian, multiple OS support-windows/MAC | 1 no. |                      |
<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Procurement, installation and commissioning work of</th>
<th>Quantity</th>
<th>Rate (exclusive of tax)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>OS x, multi browser support- internet explorer, Firefox, google chrome, CMS monitoring support included, 24 channel playback, TV, VGA, HDMI output,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Power MIC</td>
<td>2 nos.</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>4 TB western digital/Seagate surveillance HDD</td>
<td>1 no.</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Power supply ISI mark</td>
<td>4 nos.</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>RG-6 video cable ISI mark</td>
<td>(per metre)</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>FR power cable ISI mark</td>
<td>(per metre)</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Surface mount PVC conduit ISI mark</td>
<td>(per unit)</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Connectors-RJ45 and DC pin</td>
<td>(per unit)</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td><strong>Display Unit as below specification</strong></td>
<td>1 no.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Size : 42&quot;</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Resolution : 1920x1080 or above</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brightness : 300 nit</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Native Contrast Ratio : 1000:1 or better</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Viewing Angle : 178 x 178</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Input port : RGB/HDMI,USB,RS232,RJ-45</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mode support: Portrait &amp; Landscape</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Certifications : BIS,UL,CB, Energy Star(6)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:**

1. The prices in the Financial Bid shall be inclusive of Excise Duty, Freight, Transportation, Packing, Forwarding, handling etc. but **exclusive** of any VAT or any other applicable taxes as may be levied by the Government from time-to-time and the same shall be charged in addition to the applicable rate.
2. The cost shall include procurement, installation and commissioning of CCTV cameras and surveillance system, warranty, O&M with appropriate cabling work with material.

3. Payment will be calculated on the basis of actual work done in terms of no. of cameras including required hardware and software needed.

Place:
Date:

Signature of Bidder/Authorized signatory........................................................
Name of the Bidder.............................................................................................
Seal of the Bidder
Service Level Agreement

The purpose of this Service Level Agreement (SLA) is to clearly define the levels of service which shall be provided by the System integrator. Refer to the table given below as Service Levels:

Service Levels

<table>
<thead>
<tr>
<th>Service level</th>
<th>Particulars</th>
<th>Service window</th>
<th>Response Time</th>
<th>Resolution Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Critical</td>
<td>Outage that impacts &gt;=1 camera located at Room No. 0308 or 2 cameras located at 3rd and 4th floor conference hall services</td>
<td>24*7</td>
<td>15 minutes of call logged</td>
<td>Within 4 hours of call logged or a workaround is in place</td>
</tr>
<tr>
<td>Medium</td>
<td>Outage that impacts &gt;=2 camera located at same place</td>
<td>24*7</td>
<td>30 minutes of call logged</td>
<td>Within 8 hours of call logged</td>
</tr>
<tr>
<td>Low</td>
<td>Outage that impacts &gt;=1 camera located at any place except Room no. 0308</td>
<td>7am to 7pm (Monday to Friday)</td>
<td>30 minutes of call logged</td>
<td>Within 2 days of call logged</td>
</tr>
</tbody>
</table>

Definitions: For purposes of this Service Level Agreement, the definitions and terms as specified in the contract along with the following terms shall have the meanings set forth below:

**Uptime** shall mean the time period for which the specified services / components with specified technical and service standards are available to the state and user departments. Uptime, in percentage, of any component (Non IT & IT) can be calculated as:

\[
\text{Uptime} = \{1 - \left(\frac{\text{Downtime}}{\text{Total Time} - \text{Maintenance Time}}\right)\} \times 100
\]
Downtime shall mean the time period for which the specified services / components with specified technical and service standards are not available to departments and excludes the scheduled outages that are not system integrators responsibility.

Incident refers to any event / abnormalities in the functioning of the specified services that may lead to disruption in normal operations of the services.

Helpdesk Support shall mean the 24x7x365 centre which shall handle Fault reporting, Trouble Ticketing and related enquiries.

Response Time is the time taken to assign a request to a particular resolution group or a team.

Resolution Time shall mean the time taken (after the incident has been reported at the helpdesk), in resolving (diagnosing, troubleshooting and fixing) or escalating (to the second level or to respective Vendors, getting the confirmatory details about the same from the Vendor and conveying the same to the end user), the services related troubles during the first level escalation.

Service Level agreement (SLA)

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Service Level</th>
<th>Uptime &gt; 98%</th>
<th>No Penalty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>For critical service</td>
<td>Uptime &lt; 98% and &gt;=90%</td>
<td>0.01 % of contract value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Uptime &lt; 90% and &gt;80%</td>
<td>0.05% of contract value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt; 80%</td>
<td>breach</td>
</tr>
<tr>
<td>2</td>
<td>For Medium service</td>
<td>Uptime &gt; 95%</td>
<td>No Penalty</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Uptime &lt; 95% and &gt;=80%</td>
<td>0.01 % of contract value</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Uptime &lt; 80%</td>
<td>0.05% of contract value</td>
</tr>
</tbody>
</table>
Downtime will exclude outages due to the following

I. Outages caused by reasons beyond the scope of work
II. Time taken for scheduled maintenance/troubleshooting with an approved change record.
III. Force Majeure events

WARRANTY:

i. The vendor shall provide warranty/guarantee for the entire system for a period of 36 months from the date of commissioning.

ii. The vendor shall be responsible for routine and breakdown maintenance of the equipment during warranty period.

Data Back-up

Complete Data back-up (Video and Audio of all 16 cameras) is the responsibility of system integrator.

- Local system will store 30 days of video and audio data @D1(4CIF) rate
- Central storage will store 365 days of video and audio data @D1(4CIF) rate

DOCUMENTS

• The vendor shall supply the hard and soft copy of Operation and Maintenance manual in duplicate. All necessary literature giving complete technical details shall be provided.
• Test certificates for the devices shall also be provided by vendor as given by manufacturer.

• The vendor shall provide the original DVD/CD of the softwares.

OPERATION CONDITIONS

All equipment shall be designed for smooth, efficient and trouble free operation in tropical humid climate of 50°C ambient and a humidity of 90%.

The bidder is also required to provide an escalation matrix. The Service Delivery Manager (SDM) will be responsible for delivery of services as per SLA.

The bidder is also required to depute one Technical resource who will visit the site on alternate working days and will maintain the local setup including backup of site.

Apart from this SI will send the resource as and when required basis.

In cases where the offer deviates from the specification, the vendor shall indicate clearly in his offer the specification proposed by him along with details thereof and the reasons for the deviation. Each exception to the specification or other parts of the tender document shall be listed separately by the vendor. If exceptions are not clearly listed they will not be considered by the Purchaser later.

**********
PERFORMANCE BANK GUARANTEE

(To be executed on non-Judicial stamped paper of an appropriate value)

Date: ......................

Bank Guarantee No. : ........................................

Amount of Guarantee : ........................................

Favouring : Sr. Accounts Officer, FSSAI, payable at New Delhi

Guarantee period : From ................................. to .................................

Guarantee Expiry Date : ........................................

Last date of Lodgement : ........................................

WHEREAS Food Safety and Standards Authority of India having its office at 3rd and 4th Floor, FDA Bhawan, Kotla Road, New Delhi – 110 002 (hereinafter referred to as “The Owner” which expression shall unless repugnant to the context includes their legal representatives, successors and assigns) has executed a binding to the contract on [Please insert date of acceptance of the letter of acceptance(LoA)] (“Contract”) with [insert name of the Successful Bidder] ........................................ (hereinafter referred to as the “Contractor” which expression shall unless repugnant to the context include its legal representatives, successors and permitted assigns) for Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems in Food Safety and Standards Authority of India shall have
the meaning ascribed to it in the Contract based on the terms & conditions set out in the Tender Documents number [insert reference number of the Tender Document] dated [insert date of issue of Tender Documents]..............................and various other documents forming part thereof.

AND WHEREAS one of the conditions of the Contract is that the Contractor shall furnish to the Owner a Bank Guarantee from a scheduled bank in India having a branch at New Delhi for an amount equal to 10% (ten percent) of the total Contract Sum (the amount guaranteed under this bank guarantee shall hereinafter be referred to as the “Guaranteed Amount”) against due and faithful performance of the Contract including the performance bank guarantee obligation and other obligations of the Contractor for the supplies made and the services being provided and executed by under the Contract. This bank guarantee shall be valid from the date hereof up to the expiry of the Contract Period including any extension thereof.

AND WHEREAS the Contractor has approached [insert the name of the scheduled bank] (hereinafter referred to as the “Bank”) having its registered office at [insert the address]..............................and at the request of the Contractor and in consideration of the promises made by the Contractor, the Bank has agreed to give such guarantee as hereunder:-

(i) The Bank hereby undertakes to pay under this guarantee, the Guaranteed Amount claimed by the Owner without any further proof or conditions and without demur, reservation, contest, recourse or protest and without any enquiry or notification to the Contractor merely on a demand raised by the Owner stating that the amount claimed is due to the Owner under the Contract. Any such demand made on the Bank by the Owner shall be conclusive as regards the amount due and payable by the Bank under this bank guarantee and the Bank shall pay without any deductions or set-offs or counterclaims whatsoever, the total sum claimed by the Owner in such Demand. The Owner shall have the right to make an unlimited number of Demands under this bank guarantee provided that the aggregate of all sums paid to the Owner by the Bank under this bank guarantee shall not exceed the Guaranteed Amount. In each case of demand, resulting to change of PBG values, the Owner shall surrender the current PGB to the bank for amendment in price.

(ii) However, the Bank’s liability under this bank guarantee shall be restricted to an amount not exceeding [figure of Guaranteed Amount to be inserted here]............................................................ only).
(iii) The Owner will have the full liberty without reference to the Bank and without affecting the bank guarantee to postpone for any time or from time to time the exercise of any powers and rights conferred on the Owner under the Contract and to enforce or to forbear endorsing any powers or rights or by reasons of time being given to the contractor which under law relating the Surety would but for the provisions have the effect of releasing the surety.

(iv) The rights of the Owner to recover the Guaranteed Amount from the Bank in the manner aforesaid will not be affected or suspended by reasons of the fact that any dispute or disputes have been raised by the Contractor and / or that any dispute(s) are pending before any office, tribunal or court in respect of such Guaranteed Amount and/ or the Contract.

(v) The guarantee herein contained shall not be affected by the liquidation or winding up, dissolution, change of constitution or insolvency of the Contractor but shall in all respects and for all purposes be binding and operative until payment of all money due to the Owner in respect of such liability or liabilities is effected.

(vi) This bank guarantee shall be governed by and construed in accordance with the laws of the Republic of India and the parties to this bank guarantee hereby submit to the jurisdiction of the Courts of New Delhi for the purposes of settling any disputes or differences which may arise out of or in connection with this bank guarantee and for the purposes of enforcement under this bank guarantee.

(vii) All capitalized words used but not defined herein shall have the meanings assigned to them under the Contract.

(viii) NOTWITHSTANDING anything stated above, the liability of the Bank under this bank guarantee is restricted to the Guaranteed Amount and this bank guarantee shall expire on the expiry of the Warranty Period under the Contract.

(ix) Unless a Demand under this bank guarantee is filed against the Bank within six (6) months from the date of expiry of this bank guarantee all the rights of the Owner under this bank guarantee shall be forfeited and the Bank shall be relieved and discharged from all liabilities hereunder.

(x) However, in the opinion of the Owner, if the Contractor’s obligations against which this bank guarantee is given are not completed or fully
performed by the Contractor within the period prescribed under the Contract, on request of the Contractor, the Bank hereby agrees to further extend the bank guarantee, till the Contractor fulfils its obligations under the Contract.

(xi) We have the power to issue this bank guarantee in your favour under Memorandum and Article of Association and the Undersigned has full power to do so under the Power of Attorney dated [date of power of attorney to be inserted]...............................................................granted to him by the Bank.

Date:

Bank

Corporate Seal of the Bank

By its constituted Attorney Signature of a person duly authorized to sign on behalf of the Bank
Annexure-VIII

(Letter of Authorisation for attending Bid Opening)

LETTER OF AUTHORIZATION FOR ATTENDING BID OPENING
(To reach on or before time of bid opening)

To

The Director (GA),
Food Safety and Standards Authority of India,
3rd Floor, FDA Bhawan,
Kotla Road,
New Delhi-110002

Subject: Authorization for attending bid opening on ______(date) in the
Tender of ____________________________________________________________.

Following persons are hereby authorized to attend the bid opening
for the tender mentioned above on behalf of ________ (Bidder) in order of
preference given below.

<table>
<thead>
<tr>
<th>Order of Preference</th>
<th>Name</th>
<th>Specimen Signatures</th>
</tr>
</thead>
<tbody>
<tr>
<td>I.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>II.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signatures of Bidder

Or

Authorized person to sign the bid Documents on behalf of the Bidder

Note: 1. Maximum of one representative will be permitted to attend bid
opening. Alternate representative will be permitted when regular
representative are not able to attend.

2. Permission for entry to the hall where bids are opened may be refused
in case authorization as prescribed above is not received.
Annexure-IX

CHECK LIST

Please check whether all the below mentioned documents have been enclosed for participating in the tender for Annual Rate Contract for supply of printer cartridges and computer consumables. The documents are to submitted in descending order.

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Particulars</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Tender Fee for ₹ 200/- in case of down loaded document</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>EMD for ₹ 14,000/-</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Technical Bid (Annexure I - IV):</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annexure – I - Bid Form (General Details)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annexure – II - Financial Capacity</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annexure – III – Performance Statement</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Annexure – IV – Declaration (Blacklisting)</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Registration Certificate</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Copy of CST/VAT/TIN Registration Certificates</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Copy of PAN Card</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Copies of Income Tax return filed for last three Assessment Years.</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Attested copy of the audited balance sheets (audited by Chartered Accountant) for the completed three financial years i.e. for 2011-12, 2012-13 and 2013-14.</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Attested copy of supply orders issued by the Government Departments / PSUs in support of having</td>
<td></td>
</tr>
<tr>
<td>Sr. No.</td>
<td>Particulars</td>
<td>Yes/No</td>
</tr>
<tr>
<td>---------</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------</td>
</tr>
<tr>
<td></td>
<td>experience shall be acceptable (copies of two purchase orders received from the Govt. Departments / PSUs during each of the last three years).</td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Signing and stamping on all the pages of the bid document by authorised persons</td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>Any other document (Mention specifically)</td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td><strong>Financial Bid (Annexure V)</strong></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Authorisation letter for attending bid opening</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Check list</td>
<td></td>
</tr>
</tbody>
</table>
The........July, 2015

To

M/s............................................
............................................
............................................

Subject: Limited Tender Enquiry for Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems.

I am directed to invite you to submit sealed Tenders quoting your competitive rates for Procurement, Installation and Commissioning of CCTV Cameras and Surveillance Systems as per the details set out in the Schedule of the tender Enquiry.

2. Contracts concluded on the basis of tender enquiry shall be governed by the terms and conditions set out in the tender enquiry.

3. Tenders received through e-mail or Fax shall not be accepted under any circumstances. Tenders submitted in the prescribed format given in the Tender Enquiry shall only be considered. Tenders submitted without accompanying the EMD shall be rejected summarily. Tender Document can be downloaded from the FSSAI website www.fssai.gov.in and cost of tender document ₹ 200/- is to be paid by means of pay Order/Demand Draft in favour of Senior Accounts Officer, FSSAI, New Delhi.

4. Tender contained in a sealed envelope should be dropped in the TENDER BOX (kept at the 03rd Floor Reception of FSSAI, HQrs) latest by 1200 Noon on 21st July 2015. Tender will be opened by the FSSAI on the specific date and time as mentioned in the tender schedule of the document i.e. Notice Inviting Tender [for technical bid] in the presence of such tenderers, who wish to be present to witness the tender opening.

5. The FSSAI reserves the right to accept or reject any or all tender without assigning any reasons thereof.

Yours faithfully,

(__________________)
Director (GA)
List of Firms/Agencies to whom Limited Tender Enquiry is to be issued

(1) M/s. Radius Infotech, 311, ABC Complex, Veer Savarkar Block, Vikas Marg, Shakarpur, Delhi-110092, (M) 8130299511;

(2) M/s. Shivam IT Solutions Private Limited, J-5, West Patel Nagar, New Delhi-110008, (Tel):- 45007451, 45007452;

(3) M/s. SRS Infosoft Pvt. Ltd., 7/131, DDA Flats, Madangir, New Delhi;

(4) M/s. Unique Automation, 47, Basement, Bharat Nagar, New Friends Colony, New Delhi- 110065, (M):- 9810723311, 9971318134;

(5) M/s. AVP Solutions, 944, Flat #2, Laxmi Complex, Nehru Road, Arjun Nagar, Kotla Mubarakpur, New Delhi-110003;

(6) M/s. ACE Security Solutions, 51-B/2, F.F., Jagatpuri, Delhi-5;

(7) M/s. Pentagon Engineers, RZ-89, Street No. 7, New Uttam Nagar, New Delhi-110059;

(8) M/s. Sugam IT Services, Office No. 1001, 10th Floor, Vikrant Tower, Tower No. 4, Rajendra Place, Delhi-110008;

(9) M/s. Ultramind Technologies India (P) Ltd., C-33, A, Om Vihar, Opposite Metro Pillar No. 700 Uttam Nagar West, New Delhi-110059;


(11) M/s. Vizor Electronics Private Limited, 28/76, West Patel Nagar, First Floor, New Delhi-110008;

(12) M/s. Fire Equipment Engineers, No. 69/2/Moti Nagar Crossing Shivaji Marg, New Delhi-110015;

(13) M/s. Chanakya Electronics, 4583/13, Jai Mata Market, Tri Nagar, Delhi-110035; and

(14) M/s. A.G. Technologies, New Delhi, 198A Basement, Near Sanatan Dharm Mandir, East of Kailash Sant Nagar, New Delhi-110065.